

2023

Value Added Services



New Mexico's Medicaid program, offers vision benefits, dental services and transportation services in addition to medical coverage. Western Sky Community Care offers extra benefits to our members on top of your Medicaid benefits:

NATIVE AMERICAN TRADITIONAL HEALING BENEFIT

Reimbursement to Members for ceremonial or spiritual healing that may assist in their improved behavioral health or physical health management. \$250 per member, per year.

PYX HEALTH

Pyx Health is a member mobile application focused on reducing social isolation and loneliness by providing companionship and resources. Members are outreached daily by Pyxir, a friendly chatbot that is available 24/7 and provides an engaging, interactive, and supportive experience.

LIFE SKILLS COACHING

Life Skills Coaching is a development program which an experienced Coach with a Brain Injury Specialty supports our TBI/ABI members in achieving a specific personal or professional goal. Coaches will provide opportunities to utilize resources, task analysis, assistive technology, scheduling assistance, visual and/or auditory aids in ways to improve and enhance their lives.

INFANT CAR SEAT OR PACK 'N PLAY

Pregnant members will receive a car seat or Pack 'n Play at no charge. Members are limited to one car seat or Pack 'n Play, per delivery, through the community baby showers.

HOME MODIFICATIONS

Appropriate, non-cosmetic changes to help members remain independent and safe in their home. Increases length of time spent in the community. Improves independent living skills. Reduces in-home care; prevents environment related falls.

HOLISTIC CARE GRANTS

Supports whole health that considers the whole person -- body, mind, spirit and emotions. The requests can be made by Western Sky Community Care staff, providers, or caregivers. \$250 per household, per year.

SOBER LIVING

Sober Living for WSCC members that are in need of a safe place to stay while actively engaging in intensive outpatient substance abuse services.

EYEGLOSS REPAIR & REPLACEMENT

Minor repairs to eyeglasses for members of all ages. Replacement lenses are covered for members of any age if broken or deteriorated or there is a change in prescription. 1 pair of eyeglasses (frames and lenses) every 12 months.

DOULA PROGRAM

The Doula program aims to ease the burden of access, address cultural barriers and improve maternal and infant health outcomes. The program offers education, purposeful engagement and 24/7 on-demand access to virtual doulas.

FULL MEDICAID MATERNITY SERVICES

members will receive medical and behavioral health benefits, including prescription drug coverage, routine dental, and vision services and transportation.

TRANSPORTATION TO PHARMACY

For members who discharge from a PH/BH inpatient setting, Skilled Nursing Facility, Institutional Nursing Facility, Inpatient Rehab and/or LTAC to get to and from the pharmacy to pick up medication. Transportation will be available up to 7 days post-discharge to ensure medications are filled, and retrieved.

TRANSITION CARE PACKS

Care Packs provide some basic items for WSCC children/ adolescent members transitioning to an out of home placement such as residential treatment centers, treatment foster care, group homes.

TRUFIT

TruFit Adaptive Fitness is a tech-based fitness program specifically designed for people with intellectual and developmental disabilities. The program includes customized fitness offerings based on users' unique characteristics, both live stream and on-demand fitness content and social networking.

TABLET & SMARTPHONE PLAN

Tablets are used to promote cognitive and emotional well-being in both Nursing Facilities (NF) and Assisted Living Facilities (ALF). Tablets will help residents access behavioral health telemedicine services.

POST-DISCHARGE MEALS

Delivery of up to 10 meals to a member's home. Follows a hospital stay or move away from a nursing facility, and/or delivery of a new baby.

ELECTROCONVULSIVE THERAPY (ECT)

Treatment for psychiatric symptoms for members who meet ECT medical necessity criteria.

HEADING HOME RESPITE BEDS

Eligible Members can have room and board at Heading Home's Respite Care Program Facility with 24 hour care. Including medication management, individual and group sessions, transportation to appointments. Case management focused on discharge planning, financial stability, housing, and access to community resources.

THE BRIDGE PROGRAM

The Bridge Program is designed to facilitate a successful and timely discharge for a child or adolescent member in Residential Treatment Services (RTC) to a Treatment Foster Care (TFC) Placement. The Bridge VAS reimburses a Treatment Foster Care (TFC) family that commits to engaging with member 30 days prior to discharge from the RTC, in preparation for a transition to TFC level of care at the TFC family's home.

"THANKS TO YOU" PACKAGE FOR CAREGIVERS

One "Thanks to You" package for caregivers. For when a member is living in or moving into their home.



Visit [WesternSkyCommunityCare.com](https://www.westernskycommunitycare.com) to learn more today!

Questions? We're available to help. Contact us at 1-844-543-8996.

Some services may require prior authorization.

Language assistance services, auxiliary aids and services, larger font, oral translation, and other alternative formats are available to you at no cost.

To obtain this, please call 1-844-543-8996 (TDD/TTY: 711).

Servicios de asistencia de idiomas, ayudas y servicios auxiliares, traducción oral y escrita en letra más grande y otros formatos alternativos están disponibles para usted sin ningún costo. Para obtener esto, llame 1-844-543-8996 (TTY: 711).

Navajo: Diné k'ehjí saad bee shíká a'doowoł nínizingo bee ná haz'á, t'áa haada yit' éego kodóo naaltsoos da nich'í ál'jigo nitsaago ak'e'eshchijigo da dóo há ata' hane'go da éi doodago t'áa ha'át'ihída Diné k'ehjí bee shíká a'doowoł nínizingo bee ná ahóót'i'. Kót'éego nínizingo koji' hólne' 1-844-543-8996 (TTY: 711).

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